
OVERSEAS CRANE WARRANTY AGREEMENT

SUNWARD INTELLIGENT EQUIPMENT CO., LTD (hereinafter SUNWARD) and SUNWARD authorized distributors are responsible for the machine maintenance during the warranty period. During the warranty period, any defective machine due to SUNWARD manufacturing or material failure will be repaired as soon as possible by SUNWARD Distributor, and SUNWARD will provide free of charge spare-parts to perform the repair. SUNWARD will not cover all components which are not covered and not specified in the “Warranty agreement”. SUNWARD will not cover too all other economic consequences, and all other losses resulting from equipment failures.

1. Provided that the crane has been operated strictly by the customer according to the 《Operation Manual》, the standard warranty period of crane will be 12 months or 2000 working hours, whichever comes first. The warranty is effective from the date of machine start-up by the Distributor at the end customer's premises, or as soon as it becomes part of the Distributor's rental stock.

The warranty period of each type of components is given in the following chart :

Warranty period for each Component Items

pos	item	description	remark	remark
1	Rubber	Hydraulic hose assembly	6 months or 800 working hours	
2	Electrical	Battery, Radio, Sensors, Relay	3 months or 500 working hours	
3	四轮、轴承等	Bearing, Drive wheel, Steering wheel, Support Wheel, Trailer chain wheel, Tension device, Air Filter Silencers, Hoist arm extension rope, Hoist arm retractor rope.	6 months or 800 working hours	
4	Other	Pulleys, Ribbon, Lifting wire rope	3 months or 500 working hours	

Warranty period instruction

1.2.1 It is subject to the date or the working hours, whichever comes first.

Scope of Warranty

For SUNWARD machine in warranty period , SUNWARD or its authorized distributors will be responsible for supplying free of charge spare-parts or repairing work for machine with operation fault due to manufacturing or material failure. Warranty range instruction:

2.2.1 SUNWARD will refuse to replace the parts assembly if it can be repaired by replace other parts components.

2.2. 2The replaced spare-parts will be under warranty which still based on machine standard warranty period.

2.2.3 SUNWARD will not charge any fees of service for all warranty claims which are accepted. But SUNWARD will charge the cost of spare parts and service for warranty claims which are not accepted (machines out of warranty, and all other claims refused for any other reason like bad use of the machines).

2.2. 4 The SUNWARD Distributors or its authorized Sub-dealers need to use a reasonable time for the necessary trouble shooting by the defective machine under warranty, according to the official repair times provided by SUNWARD.

Limited warranty terms

The warranty does not cover failures caused by any of the following situation:

3.1 No product certificate, certificate is not correspond with the machine, no commercial invoice of the machine, the defective parts which were sent back are not in keeping with their records, any fraudulent behaviors on warranty spare parts.

3.2 Parts malfunction caused by misuse or abuse, or improper storage and transportation; operation and maintenance not according to the 《Operation Manual》 .

3.3 Using or installing any spare parts which are not authorized by SUNWARD.

3.4 Repair and modification and installing attachment without SUNWARD authorized technician which affect the performance and stability and reliability.

3.5 Some slight malfunction which will not affect the performance, stability and reliability.

3.6 No achievement of the obligatory Periodic maintenance given by SUNWARD's official list, such as: change all filters, cleaning engine and radiator, replacement of spare parts and lubricating and debugging break system and so on.

3.7 Damages or defects caused by a third party, accident, natural calamity or force majeure.

Applicability & Procedure

4.1 Receipt of new machines

The Distributor undertakes to perform a visual inspection of the machine as soon as it has been unloaded.

The Distributor under takes without fail to indicate on the "CMR" shipping document (waybill) any defect found that is likely to be due to transportation (bodywork knocks, broken parts such as rear-view mirror, windows, etc.)

In the event of a defect, SUNWARD reserves the right to reject any warranty claim if the Distributor has not noted it on the "CMR".

4.2 Declaration of machine start-up

The declaration of machine start-up is mandatory whenever the machines have been delivered by the Distributor to an end Customer, or if they have become part of the Distributor's rental stock.

This declaration of start-up must be made through the SUNWARD official form.

4.3 Warranty claims procedure

The claim should be sent to SUNWARD through the official form, no later than 30 calendar days after the service call, in accordance with the Sunward warranty procedures.

During each service call, the Distributor undertakes to back up his warranty claims with photos, which must indicate:

The location of the machine service call, the context in which it is used

The entire machine

The identification plate of the machine

The elapsed time meter

The component concerned before removal

The serial number plate for this component (if available)

The component with the visible fault (if available)

In the event of a warranty claim sent without a photo, SUNWARD reserves the right to refuse the claim.

In the event of acceptance of the claim, the defective parts must remain with the Distributor and be available to SUNWARD for 3 months from the date the warranty came into effect.

During these 6 months, and only at SUNWARD request, the parts requested should be shipped to SUNWARD or to one of its suppliers within 5 working days. The return shipping costs should be billed to SUNWARD.

At the end of this 3 months period, the parts can be scrapped by the Dealer.

Special instructions

5.1 From the day SUNWARD discover that the Distributor is not using SUNWARD genuine parts for maintenance , SUNWARD will reserve the right to terminate this agreement. As a result, warranty will not be applied any more on the machine.

5.2-SUNWARD will not accept any demands of returning or changing of the machine. In case of complicated problem to fix by the Distribution, SUNWARD commit to support the Distributor to fix the problems at the Distributor' s premises.

5.3 If the product fault is caused by defects in materials or manufacturing, the dealer must send a warranty claim to SUNWARD within 30 days. After this 30 day period, SUNWARD reserves the right to reject the warranty claim

language

This warranty manual shall be written in Chinese and in English, both language versions are equally authentic. In the event of any discrepancy between the two aforementioned versions, the English version shall prevail.

Special instruction

We have already read this 《warranty agreement》 and SUNWARD Service Engineer has explained it completely. We understand it clearly and are going to cooperate friendly with SUNWARD under this 《warranty agreement》 .

DISTRIBUTOR:

Nationwide Machinery Group

SUNWARD INTELLIGENT EQUIPMENT CO.

Date: _____

Date: _____